

Complaints and Feedback



We want to give you good services



Feel free to give us feedback, good or bad



Tell us if you have a problem



You can seek advice from a support person, an advocate, representative or a lawyer



We will do our best to fix the problem



No one should make you feel bad for talking about problems

How to give feedback?



Talk in person

Talk on the phone



Write letters and emails

Answer a survey we send you



Ask your family, support person or advocate to help you with it



Tell us:

What happened, when and where

Who was there

What it means to you, how it made you feel

What you'd like us to do to make it better

How you'd like us to keep in touch

